Information Security Awareness Program

Effective organisational information security is much more than policies and procedures. It's a mindset.

With a surge of reported professional hackers, botnets, industrial espionage and breaches of privacy, there is a call for a new approach to security control and awareness.

The human factor (what employees do or don't do) is the single biggest threat to information systems and assets.

Addressing the human factor ensures proper awareness and education to everyone who interacts with computer networks and systems in the basics of information security.

An investment in security awareness training is the greatest investment in securing the assets of your company.

Learning Outcomes

The programme addresses:

- Information security – protection of confidentiality, integrity and availability of information
- Physical Security – physical means of safeguarding information
- Personnel Security – identification, authorisation and monitoring of user's access to systems
- Risk Management
- Overarching ISMS Policy

Who Should Attend

The programme is designed for in-house presentation to groups. It is designed to be used both for initial induction and also for periodic security refresher training.

The content is fully customisable and can be tailored to different groups. So, for example, if implemented across the organisation the content would be varied for senior management versus operational staff.Business Analysts

Course Contents

- Email-based viruses, worms and attachments
- Importance of organisation policies and objectives
- Computer viruses: common symptoms & warning signs to watch out for
- Follow organisation policies and objectives
- Staying up-to-date
- "Social Engineering" explained
- The crisis situation: "I need your help!"

- "I'm calling from IT…"
- What to do if you suspect an attack
- Internet Scams and Phishing
- Identity theft: protecting sensitive information
- Online activity while at work: users should have no expectation of privacy
- Passwords are critical for your "electronic signature" – we provide a digital checker for passwords as part of the course work